

Privacy Policy for AIAmigo™ Pro & Enterprise

Last updated: Tuesday, August 26, 2025

AIAmigo™, including the Pro, Enterprise, Enterprise+ and other paid versions, is developed and provided by:

AIAmigo ApS – CVR 45670260
Gartnervej 130, 9200 Aalborg SV, Denmark
Contact: info@aiamigo.io
 (“we” or “us”)

to you as a user of the application (“you”).

1. Purpose

AIAmigo™ is developed to protect personal data and ensure responsible use of generative AI.

This policy only applies to you as a user of AIAmigo™ Pro, Enterprise and Enterprise+ (hereinafter collectively “**AIAmigo™ Pro**”).

If you are using AIAmigo™ Basic, all prompt analysis is carried out locally at your device and we therefore process no personal data. We also do not register you as a user, nor utilise use data to improve our services.

2. What data do we process?

For **setting up and administering user accounts**, we process your name, email address, user ID and password (in hashed form) as well as plan type and technical configuration. We process this information to create and verify your account, to contact you with information in relation to your account and subscription, to administer payment and to save your account configuration. We process the personal data on the basis of Article 6(1)(b) GDPR because it is necessary to fulfil our agreement with you, and we delete or anonymise your data when you delete your account.

For **providing support**, we process your contact information and the contents of your support enquiries to help you. This is based on Article 6(1)(b) since you have requested our support, and we must process the information to solve your request. The information is deleted or anonymised 6 months after the support ticket has been resolved or closed or nothing further has happened.

For **improving our services**, we process data from your use of AIAmigo™ Pro, including the frequency of use and the amount of green/yellow/red prompt alerts you have received. We use this information to analyse how our users are using the app and to find out how we can improve it. We make sure that the data is encrypted before we collect it and maintain encryption both in transit and in rest. The processing is based on Article 6(1)(f) GDPR

because it is our legitimate interest to improve our services and because we have implemented encryption to protect your rights and freedoms in connection to the processing. We delete or anonymise the information latest 90 after its collection.

3. Third-party access and hosting

We use Supabase, delivered by Supabase, Inc., providing hosting of data about usage of AIAmigo™, all of which are encrypted in transit and at rest and hosted on West EU servers, and Zoho, delivered by Zoho Corporation B.V., providing email hosting and a support solution with hosting located in Amsterdam and/or Dublin, with both of whom we have concluded data processing agreements.

No data is shared with third parties for marketing purposes.

4. Your rights

You have the rights outlined below which you can exercise by contacting us using the details provided in the top of the policy. Your request will be processed free of charge and as quickly as possible, and no later than one month after we receive it, except if the request is complex or you lodge numerous requests, then it may take up to two months.

- **Right of access.** You have the right to access your personal data and certain details about how we process it. However, access may be restricted if it involves information that must remain confidential due to public or private interests.
- **Right to rectification.** You have the right to correct any inaccurate personal data or to complete any incomplete information about you.
- **Right to erasure.** You can request the deletion of your personal data in certain situations, such as when the data is no longer needed or when you withdraw consent for processing.
- **Right to restrict processing.** Under certain conditions (e.g., if you contest the accuracy of your data), you can request that the processing of your data be restricted while we verify its accuracy.
- **Right to object.** You have the right to object to the processing of your personal data if it is based on our legitimate interests (Article 6(1)(f) of the GDPR). You can also object to processing for direct marketing purposes at any time.
- **Data portability.** If the processing is based on consent or a contract (Articles 6(1)(a) and 6(1)(b), respectively), you have the right to receive your data in a structured, commonly used format, and to transfer it to another controller. If you prefer, we can transfer it directly, provided it is technically feasible.
- **Automated decision-making.** You will not be subject to decisions having a legal or similarly significant effect on you which are made solely by automated processes, including profiling.